## Community Standards Policy Statement Organizational Services June 29, 2016

## **OUR COMMITMENT TO THE COMMUNITY & ORGANIZATIONAL STANDARDS**

## **POLICY STATEMENT**

The 519 Community Centre is committed to providing high quality community programs, services and accessible public space for the local community and broader LGBTQ communities.

The 519 is committed to creating a Centre that fosters community and civic engagement and provides leadership and/or supports community opportunities that generate positive transformative social, recreational, and educational programs and services and improves the well being of our communities.

We embrace the principles of community volunteerism, advocacy in support of social justice, human equality and we are committed to providing and maintaining an open, accessible welcoming space where all people have a right to feel safe and be treated with dignity and respect. In our commitment to the Community, The 519 strives to:

- Promote a positive public profile and provide leadership to enhance our communities
- Create an equitable, supportive, welcoming environment for the community, general public, employees, volunteers and the board
- Successfully advocate on issues that are relevant to our community
- Establish a broad stable resource base in order to be able to effectively support the community

## **COMMUNITY EXPECTATIONS**

The 519 is committed to creating and fostering a space that is safe and welcoming for all people and we will therefore not tolerate or condone behaviours that violate our Anti-Harassment and Discrimination Policy or create an unsafe/unwelcoming environment including behaviours such as the following:

- harassment, discrimination, verbal or physical abuse
- violent, aggressive, threatening and/or intimidating behaviours
- illegal activity including the illicit use of alcohol and restricted substances

All people who come to the 519 are expected to abide by this policy and strive to create a safe welcoming space for all. The 519 will restrict access and take appropriate remedial, disciplinary and/or legal action according to the circumstances and our various policies including the Centre's Crisis and Service Restriction policy (condensed version on-line and complete version available upon request).