ESPACE FOR CHANGE

MINUTES: ANNUAL GENERAL MEETING (2021-22)

Wednesday, September 29, 2021, 6:00 PM – 7:30 PM Virtual via Zoom

Board Members

Board Chair: Pam Hrick	Biko Beauttah	Juan Camilo Rendon Ocampo
Vice-Chair: Paul Jonathan Saguil	Michael Cherny	Tom Spence
Secretary: Sarah Zerihun	Brett House	Erika Voaklander
Treasurer: Tom Warner	Paul Noble	
Ex-Officio: Councillor, Kristyn Wong-Tam		

The 519

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Executive Director	Maura Lawless
Senior Director, Programs and Community Services	Becky McFarlane
Director, Philanthropy	Stacy Kelly
Director, Operations	Lisa Duplessis
Director, Finance	David Young
Director, Public Interest and Legal Initiatives	Justin Khan
Director, Strategic Partnership Initiatives	Jaymie Sampa
Manager, Strategic & Executive Planning	Laura Gibbon
Manager, Program and Partnership Development	Jacq Hixson-Vulpe
Specialist, Education & Training	Rebecca Hooton
Coordinator, Communications	Eli Carmona
Coordinator, Communications	Dean Lobo
Coordinator, Philanthropy and Donor Relations	Lili Rathgeb
Coordinator, Volunteer Engagement	Rafael Glass Machado
Coordinator, Philanthropy	Leah Fearman

Candidates

1	Biko Beauttah
2	Pam Hrick
3	Natalie Miller*
4	Zoe Robinson
5	Tom Spence*
6	Mauriene Tolentino

^{*} Denotes catchment

Items	Minutes	
1	Chair Welcome – Pam Hrick	
	The Chair, Pam Hrick opened the 2021-2022 Annual General Meeting at 6:09 PM, welcomed everyone, and delivered a land acknowledgement, including	

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reference to September 30, 2021, as the first National Day of Truth and Reconciliation in Canada.

Housekeeping

- Attendees were requested to use the chat function to ask questions or seek tech support.
- Attendees were requested to reference their AGM package which had been previously circulated via email.
- Attendees were reminded of expected compliance with The 519's Anti-Discrimination and Anti-Harassment policy throughout the meeting.

Voting Eligibility

As outlined in The 519's Constitution, Relationship Framework and Public Appointment's Policies Framework, eligible voting members must:

- live in the area bounded by Bay, Bloor, Gerrard and Parliament streets,
- have become members for the first time at least 30 days before today's meeting (on or before August 30, 2021), and
- lapsed catchment members are eligible to vote if they have renewed their membership before the start of today's meeting.

Voting at the AGM

- Only members living in the catchment area are eligible to:
 - Move and second motions
 - Vote for all motions
 - Vote in the election of Board Directors
- Associate members living outside the catchment area are not eligible to vote in any of the motions.
- Members are requested to raise their hand to move or second motions.
- Votes for motions will take place via Zoom, votes for the election will take place via Simply Voting.

2 **Quorum – Pam Hrick**

Pam Hrick declared that quorum has been achieved.



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3	Approval of Agenda – Pam Hrick
	Pam Hrick reviewed the agenda with the Membership and motioned for the Membership to approve the Agenda for the Annual General Meeting of September 29, 2021.
	MOTION 3.1: To approve the Agenda for the Annual General Meeting of September 29, 2021.
	Moved by: Jaymie Sampa Seconded by: Kevin Hurren
	That the Membership approve the Agenda for the Annual General Meeting of September 29, 2021.
	Decision: Carried
4	Approval of Minutes – Pam Hrick
	Pam Hrick requested that the Membership review the minutes and requested a motion for the Membership to approve the 2020-21 Annual General Meeting Minutes of January 27, 2021.
	MOTION 4.1: To approve the minutes for the Annual General Meeting of January 27, 2021.
	Moved by: James Carleton Seconded by: Sarah Zerihun
	That the Membership approve the Minutes for the Annual General Meeting of January 27, 2021.
	Decision: Carried
5	Declaration of Conflict of Interest(s) – Pam Hrick
	No conflicts of interest were declared.
6	Board Chair Report - Pam Hrick



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6.1 Highlights of 2021

Pam Hrick delivered the Board Chair Report and thanked the Board, membership, and guests for joining the AGM.

- Highlights from Board Chair Report:
 - The 519 has expanded programs and remained present in the neighbourhood during the pandemic
 - The organization has creatively adapted with virtual programming, digital libraries, and safe space gatherings
 - Thanked the administrative work of Finance and Philanthropy and the donor base for their support for this year
 - Work advocating against forcible eviction of encampments
- The Board has shifted to envision a post-pandemic The 519, this
 includes reviewing Board by-laws to ensure they reflect the needs of
 our communities and meaningfully advance the work of anti-racism,
 reconciliation, and decolonization
 - The Board is committed to providing leadership and support to The 519 in this work
- Thanked Board, staff and volunteers of The 519 for their hard work
- Thanked Maura Lawless for her leadership during such trying times of the pandemic

Pam Hrick acknowledged the Board of Management 2020-2021:

- Biko Beauttah
- Michael Cherny
- Brett House
- Pam Hrick
- Paul Noble
- Juan Camilo Rendon Ocampo
- Paul Jonathan Saguil
- Tom Spence
- Erika Voaklander
- Tom Warner
- Sarah Zerihun
- Councillor Kristyn Wong-Tam

Pam Hrick acknowledged the community members who served on our standing Board committees:

 Brent Artemchuk and Mary Stefanidis on the Fundraising and Philanthropy Committee

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Josh Bezonsky and Holly Sterling on the Finance Committee

Pam Hrick acknowledged and thanked retiring board members Paul Jonathan Saguil, Tom Warner and Paul Noble for their time and dedication to the Board over the past several years.

7 Review of Financial Statements / Auditor's Report – Tom Warner

Tom Warner, Treasurer of the Board presented the Audited Financial Statements for the year ending December 31, 2020, highlighting the following key points:

Auditor's Report:

- The audit was completed by Welch LLP who are appointed by City Council and complete the audits of all City of Toronto Association of Community Centres (AOCCs).
- The auditors have, in their opinion, determined that the financial statements present fairly, in all material respects, the financial position of The 519 as of December 31, 2020.
- Auditors are independent of The 519 and have fulfilled their ethical requirements.

Financial Statements:

- Tom highlighted changes in 2020
 - Fundraising events the cancellation of the Green Space Festival, and Philanthropy pivoting to a virtual Gala
 - Pivoting FABARNAK and catering services to meal service delivery to the community
- The 519 utilized 94% of all revenues received for all our programs and services
- The 519 recognizes there will be pressures coming out of the pandemic and explained that the Finance Committee is working closely with the leadership team to ensure financial stability moving forward
- Thanked Finance Committee members and staff

MOTION 7.1: To receive the Financial Statements and the Auditor's Report for the year ending December 31, 2020.

Moved by: Tom Spence **Seconded by:** Kevin Hurren

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That the Membership receive the Financial Statements and Auditor's Report for the year ending December 31, 2020.

Decision: Carried

8 **Executive Director's Report – Maura Lawless**

Maura Lawless, Executive Director at The 519, greeted and thanked everyone present and thanked The Board.

The Executive Director's report highlighted the following key points:

- On behalf of the Leadership team, Maura thanked the membership for attending the AGM
- Maura explained how 2020-21 has been a challenging year for our communities and local neighbourhood
 - The pandemic has exposed the extreme inequities that exist
- During this time The 519 adapted and expanded our programs and services to improve social determinants of health for community members and local neighbourhood
- Highlighted that this work has been possible because of staff and leadership team in their commitment to community, to finding community and being defenders of our community
- Highlighted the important work being done through committees such as the Black Collective and Trans Engagement Strategy to ensure these voices are part of decision-making processes while building the capacity of our staff
- Highlighted National Truth and Reconciliation Day on September 30, 2021, as a critical day for non-Indigenous folks to listen and commit to action
 - It is The 519's responsibility both in our work and our private lives to commit to decolonization and to work with Indigenous communities and leaders
- Maura expressed gratitude to Board for dedicating their time, providing strategic advice and championing The 519's work on improving the outcomes for the most vulnerable members of our communities
- Maura thanked volunteers and community partners working to improve economic outcomes for those experiencing poverty such as supporting The 519's work with Access to Justice

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- The 519's work is possible through our support from our donors and funders through their commitment and contributions
- Maura took a moment to acknowledge the loss of our colleague and dear friend Sasha Hashi
 - In her memory, The 519 piloted the Pay It No Mind Fund prioritizing our trans, 2-Spirt and non-binary communities
 - Took a moment of silence to honour Sasha and those lost during the pandemic
- The 519 is committed to continue to be here for the community and continue community vaccination engagement, continue to provide essential services responsive to 2SLGBTQ community needs, to listen to these needs through community consultation and invest in the leadership of our staff and community to continue to advance equity, anti-racism and decolonization, and continue to support our trans, 2-Spirit and non-binary community members

9 **Program Highlights – Lisa Duplessis**

9.1 2021 COVID-19 Response

Lisa Duplessis, Director, Community Access & Engagement at The 519, highlighted the following key points:

- Lisa Duplessis highlighted The 519's role as a community centre during the pandemic
- Community Access & Engagement team encompasses the newcomer settlement, older 2SLGBTQ adults programs, along with the operations team making up maintenance and front desk
- It was a priority to create welcoming and safe spaces
- Operations worked with the Joint Occupational Health and Safety Committee in sustaining a safe building by completely reimagining our workspaces, following health and safety guidelines
- Community engagement work focused to meet the escalating needs of our community members by distributing meals and essential goods
- The front desk has received over 5,000+ calls and provided over 4,000+ referrals
- Facilities has taken on several repairs while reflecting the building's heritage status
- Provided 12 new group programs for LGBTQ newcomers



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- For older 2SLGBTQ folks, programming has been key to mental health and social connection through friendly check-in phone calls and outdoor excursions
- In conversation with community-led groups and are committed to their return to space when it is safe and appropriate to do so
- The engagement team sees firsthand the growing level of need and crisis that has deepened existing inequalities and heightened accessibility needs
- Lisa thanked and expressed gratitude for being able to do this work along with local community members, volunteers and staff

10 Philanthropy Highlights – Paul Noble

Paul Noble, Chair of the Fundraising and Philanthropy Committee, or "FPC", of the Board of Management presented the following highlights:

- Paul Noble highlighted the importance of support by donors, volunteers, and local businesses for The 519 to provide advocacy work, programs and services
- The pandemic has created the need for The 519 to pivot and evolve
- For every \$1 of City funding, Philanthropy raised \$3 through fundraising activities
 - 49% of program revenue was generated through donations and fundraising, raised by corporations, foundations, individuals, families and communities
- Provided a special thanks to The 519's Honourary Patron, Salah
 Bashir, who raised over \$450,000 through the Annual Gala in 2020
- Every dollar is committed to benefiting our community
- On behalf of the Board, Paul extended a tremendous thank you to The 519 staff and the generous support of our donors and funders

11 The Board of Management Candidates / Nominations Committee Report – Erika Voaklander & Michael Cherny

Erika Voaklander and Michael Cherny, Co-Chairs of the Nominations Committee, provided the Nominations Report and highlighted the following key points:

• Erika and Michael explained The 519's Nominations Committee's responsibility for managing the recruitment process for the Board of The 519.

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- The Board makes recommendations to the membership.
- The Board ensures the recommendations comply with The 519's Constitution and City of Toronto Public Appointment Policy.
- Received nine (9) applicants for six (6) vacancies (two (2) catchment, four (4) non-catchment).
- Using a Board-approved Terms of Reference, the Nominations Committee is recommending a full slate of candidates to fill the vacancies on the Board.
- Erika and Michael outlined recruitment priorities; skills and experience priorities; three (3) factors considered to make recommendations.
- Recommended candidates support the mission, mandate and will help advance the strategic priorities of The 519.
- The six (6) recommended candidate bios are below.
- Erika and Michael closed by thanking all the applicants.

Candidate Bios:

Biko Beauttah is a Published Author, Community Organizer, Human Rights Activist, Goodwill Glambassador, the Face of Nordström True Nord Nationwide Campaign and Toronto Life's Best Dressed Person. Biko has been serving on the Board of Management at The 519 for almost 5 years and continues to play an integral role in the governance of the organization. She is well-known and well-respected for her leadership within Toronto's Black and Trans communities.

Pam Hrick is the Executive Director and General Counsel of the Women's Legal Education and Action Fund (LEAF). She previously practiced law at Stockwoods LLP in Toronto. Pam received an undergraduate degree in political science from the University of Ottawa and a law degree from Queen's University. She has completed judicial clerkships at the Supreme Court of Canada and the Federal Court of Appeal. Pam is actively involved in work dedicated to ending violence against women. She served as Vice-Chair of the Board of the Sexual Assault Centre Kingston and was a member of the University of Ottawa's Task Force on Respect and Equality. She has also acted as pro bono counsel for the Barbra Schlifer Commemorative Clinic in appeals before the Ontario Superior Court. Pam has been recognized as a Leader To Be Proud Of by Start Proud.

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Natalie Miller* is completing her JD at the University of Toronto, Faculty of Law. At UofT, Natalie is co-president of Out in Law and an enthusiastic volunteer for Pro-Bono Students Canada. Natalie has also enjoyed volunteering for the International Human Rights Program's Sexual Orientation and Gender Identity Working Group and as the Submissions Manager for the Indigenous Law Journal. Over the past year, Natalie has worked as a tenant housing Caseworker at Downtown Legal Services and spent her second-year summer working at Torys LLP. Prior to law school Natalie earned an HBA at Western University where she focused her studies on non-profit organizations, social enterprise, and corporate-social responsibility. During her summers, Natalie worked for a non-profit organization, a charity law firm, and in the corporate social responsibility department of a Toronto-based company. Outside of school, Natalie enjoyed serving as the President of Amnesty International at Western and taking weekly shifts at Western's Peer Support Centre. For fun, Natalie enjoys spending time outdoors camping, hiking, and skiing, and listening to live music.

Zoe Robinson has a CPA, CMA accreditation and is the Director of Corporate Services at the College of Physiotherapists of Ontario. She worked in amateur sport for most of her 30-year career as an executive with a national sports organization. Zoe has served on multiple boards of directors over her career most recently with the Canadian Mental Health Organization - Vancouver/Fraser Branch, Parachute Canada, and The Affiliation of Multicultural Societies and Services Agencies of BC (AMSSA). Zoe has spoken publicly in the amateur sport community about her transition after she came out at 54-years of age in November 2018. She lives in East York, runs, reads historical fiction and business strategy, enjoys Taylor Swift, and has two adult children.

Tom Spence* holds a Master's in History from McMaster University. Since he arrived, he has called Toronto home for over ten years and consistently volunteered in leadership roles within the LGBTQ2S community. Tom currently sits on the Board of Directors for Forte – Toronto Gay Men's Chorus as Director of Outreach & Acting Secretary when he's not singing baritone in the chorus. He has also volunteered across the community in several other organizations. He was a co-lead for several years with Pride Toronto and was on the steering committee of the Friends for Life Bike Rally. Tom currently works at U of T as the University's Recognition & Engagement Advisor. In that role, he oversees a number of the University's pinnacle award programs and supporting events and programming from the

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University's Equity Offices. Before joining U of T, he was a Senior Advisor to the 25th Premier of Ontario, Kathleen Wynne. A proud retired member of the Canadian Forces-Army Reserve, Tom resides in the Church and Wellesley Village with his husband, Mith.

Mauriene Tolentino (they/she) is a queer treaty person, community organizer and health policy researcher in Tkaronto/Treaty 13 (Toronto) with roots originating from Mindanaoan and Visayan islands of the Philippines. Currently a Policy and Research Analyst at the Mental Health Commission of Canada, Mauriene holds a Masters of Public Health degree at the Dalla Lana School of Public Health (University of Toronto) with a specialization in Women and Gender Studies and Public Health Policy. With intentions rooted in social justice, health equity and queer liberation, Mauriene works to use her research and public health background to work towards improving the wellbeing of marginalized and underprivileged populations in Canada. Mauriene centers decolonization and collective care as an active leader and community member supporting a few organizations and initiatives, including Makulay at iba pa, Kapit Bisiq (mutual aid group for migrant Filipinos), and the Filipino Youth Fellowship Steering Committee as a volunteer Co-chair. Away from her virtual workspace, Mauriene enjoys tending to what she calls her apocalypse vegetable and flower garden.

MOTION 11.1: to recommend the appointment of Biko Beauttah, Pam Hrick, Natalie Miller, Zoe Robinson, Tom Spence, and Mauriene Tolentino to the Board of Management of The 519 in accordance with the City of Toronto's Public Appointments Policy.

Moved by: David Morris

Seconded by: Imma Gobunquin

That the Membership recommend the appointment of Biko Beauttah, Pam Hrick, Natalie Miller, Zoe Robinson, Tom Spence, and Mauriene Tolentino to the Board of Management of The 519 in accordance with the City of Toronto's Public Appointments Policy.

Pam Hrick directed eligible voters to their secure ballots to cast their votes for Motion 11.1

12 **Program Highlights: Food Security Initiatives – Carl Kannegiesser**



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Carl Kannegiesser, Manager, Community-Engaged Food Programs, highlighted the following key points:

- Carl Kannegiesser highlighted how the Community-Engaged Food Program has evolved during the pandemic
- The top priority is to continue caring for communities by continuing to provide access to healthy and delicious foods
- Started in March 2020 by providing twice-daily hot meals for pick-up and in fall 2020, pivoted to the current daily takeaway meals model and frozen meal pick-up where community members can pre-register and choose their own weekly pick-up time
- Along with meal pick-up community members also receive added items such as pantry items, hygiene supplies, protective personal equipment (PPE)
- It was important to ensure this was more than a transactional experience – where community members can now check in with staff and provide additional resources and referrals as needed
- The 519 has partnered with Second Harvest as of January 2021 turned rescued ingredients into meals – they pick up a portion of meals each week to be redistributed to partner community organizations
- We continue to scale up and have served over 50,000+ meals directly to community members and 100,000+ meals distributed to partners
- We have received the support of Trans People of Colour members (TPOC) who have provided over 2,000+ hours in support to run The 519's food program

Program Highlights: Trans People of Colour Program – Yasmeen Persad

Yasmeen, Coordinator, Trans People of Colour Program, highlighted the following key points:

- Yasmeen Persad highlighted how the Trans People of Colour (TPOC) program has evolved during the pandemic
- TPOC group consists of 4 peers that work with racialized trans folks in the community
- TPOC work focuses on food and nutrition, social engagement and educational programming

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- The main goal is to provide wrap-around supports such as decreasing food insecurity, providing sexual health services, and accessibility to clothing and personal items
- Yasmeen also highlighted The Trans People of Colour Cookbook
- TPOC continues to hold the friendly check-in program checking in with racialized trans folks over the phone every Monday to ensure they receive the support and resources they need

14 Election Results and Destroying the Ballots

MOTION 11.1: to recommend the appointment of Biko Beauttah, Pam Hrick, Natalie Miller, Zoe Robinson, Tom Spence, and Mauriene Tolentino to the Board of Management of The 519 in accordance with the City of Toronto's Public Appointments Policy.

Moved by: David Morris

Seconded by: Imma Gobunquin

That the Membership recommend the appointment of Biko Beauttah, Pam Hrick, Natalie Miller, Zoe Robinson, Tom Spence, and Mauriene Tolentino to the Board of Management of The 519 in accordance with the City of Toronto's Public Appointments Policy.

Decision: Carried

Pam Hrick declared the motion passed and announced the Board of Management for 2021-2022.

The Board of Management of The 519 for 2021-2022 is:

- Biko Beauttah
- Pam Hrick
- Natalie Miller
- Zoe Robinson
- Tom Spence
- Mauriene Tolentino

Plus current remaining Board members....

- Michael Cherny
- Brett House



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	 Juan Camilo Rendon Ocampo Erika Voaklander Sarah Zerihun Councillor Kristyn Wong-Tam 	
	MOTION 14.1: To destroy the electronic ballots.	
	Moved by: James Carleton Seconded by: Jaymie Sampa	
	That the Membership approve the destruction of the electronic ballots.	
	Decision: Carried	
15	Adjournment	
	Pam Hrick thanked everyone for participating and adjourned the meeting at 7:25 PM.	

Item	Attached Document (digital copies available online)	
1	Wednesday, September 29, 2021 Agenda	
2	Wednesday, January 27, 2021 Minutes	
3	2020 Audited Financial Statements	
11	AGM Nominations Report – September 2021	