

# THE 519'S PRINCIPLES AND VALUES

## RESOURCE DEVELOPMENT

It is important that the principles and values that guide our work are aligned with our overall resource development strategy. The following outlines our commitment to donors and the general public as it relates to resource development. The 519 will ensure that we:

- Communicate our mission and mandate clearly so that people are well informed about the programs and services we provide at the 519
- Fully inform donors on how we use their donations ensuring public transparency and professional integrity at all times
- Provide information about the structure of our organization and the Board of Directors and maintain the highest standards of governance, stewardship and public accountability
- Provide donors, funders and the general the public access to our Audited Financial statements
- Protect the privacy and confidentiality of our donors and comply with all relevant privacy legislation including the Municipal Freedom of Information Privacy and Protection Act
- Use the gifts for the intended purposes only
- Appropriately acknowledge and recognize the diverse contribution that donors and volunteers make to the Centre
- Issue charitable tax receipts in a timely fashion and ensure their accuracy Will not trade information under any circumstances
- Respond in a professional timely manner to all inquires with relevant and accurate information
- Upon request remove the names of donors who request their names be removed from our various mailings lists
- Seek input and information from our donors to ensure continuous improvement in our resource development strategies